

IN THE ABSTRACT

A new Abstract is submitted on a separate sheet.

ABSTRACT OF THE DISCLOSURE

A telephone exchange may include a first table component that associates telephone numbers with respective priorities. A waiting table component of the exchange has a first predetermined area and a second predetermined area to store an incoming call. A high-priority incoming call that is waiting to be answered is associated with the first predetermined area, and an incoming call with low priority that is waiting to be answered is associated with the second predetermined area. When a termination telephone becomes available for answering a waiting call, a controller component for the exchange connects this termination telephone with the high priority call associated with the first predetermined area.